

MAINTENANCE REQUIREMENTS FOR PRODUCTS PROVIDED BY LMI, INC.

LMI, Inc. ("LMI") assembles and/or installs glass shower/bath enclosures, mirrors, mirrored wardrobes and closet shelf systems. The following maintenance requirements apply to the products provided, although not all of these products may be installed in each home. The Builder or Buyer is responsible for confirming the entity that supplied and/or installed these products. If one or more of these products was supplied and/or installed by another company, Buyer and/or Builder shall follow the maintenance requirements set forth by the other company (ies). Under no circumstances shall LMI be held responsible for another company's products, installation or maintenance requirements.

Portions of the products assembled and/or installed by LMI are manufactured by others. These portions include, but are not limited to, glass and metal/aluminum components of shower door/bath enclosures, mirrored glass for mirrors and wardrobes, and closet shelf systems. In some instances, separate maintenance requirements will be published and provided by those companies. These separate maintenance requirements are incorporated herein by reference. Builder shall provide these maintenance requirements to all Buyers who have purchased homes containing products installed by LMI. LMI considers the distribution of these requirements to Buyers to be a material part of its contract with Builder. Under California Civil Code Sections 907 and 945.5, homeowners who fail to follow maintenance instructions provided to them in writing may fail to recover in an action for claimed construction defects. As LMI has no direct relationship with the Buyers of Builder's homes, it is incumbent on Builder to communicate LMI's maintenance requirements to Buyers and a failure by Builder to do so shall be considered a breach of the agreement between Builder and LMI.

Use Limitations and Care and Maintenance Instructions SHOWER/BATH ENCLOSURES

Your shower/bath enclosure provided by LMI, Inc. consists of several components, including metal frame(s), glass walls and door(s) (sliding or swinging), and towel bar(s). It does <u>not</u> include the shower walls or floor, tub, plumbing, drains, or fixtures. Your shower/tub enclosure is intended to keep water from escaping on to the floor and surrounding area. The enclosure is attached to the shower/bath stall and is sealed using a silicone application. The shower/bath walls are typically made of tile, stone, fiberglass or other materials, which have been installed by others. Set forth below is additional information regarding the limitations of the enclosure as well as required maintenance and care.

Use Limitations:

1) Water escaping from the shower/bath enclosure

Your shower enclosure has been designed and installed to prevent leaking into wall or flooring systems. However, the **opening** to the enclosure is vulnerable to escaping water because, by design and necessity, it is a moving part. The following directions must be followed in order to mitigate excessive water from exiting from the shower/bath enclosure opening:

a) The opening to the enclosure is not designed to withstand a direct spray from the showerhead. When taking a shower, the showerhead must be pointed *away* from the opening to the shower and /or bath enclosure.

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- b) Make certain the opening to the enclosure is shut tightly when showering or bathing.
- c) Avoid any excessive splashing within the enclosure.
- d) Before exiting the enclosure, thoroughly 1) dry off within the enclosure before exiting; 2) "squeegee" off the entire interior of the enclosure; and, if your enclosure has a swinging door, dry off the "drip shield" located at the bottom of the interior side.
- e) Do not install carpet within a 3-foot perimeter of the shower and/or bath enclosure. Carpet generally contains organic material that, coupled with the naturally damp environment of a bathroom, will promote the growth of mold and fungus.

2) Other use limitations

- a) The towel bar(s) located on the enclosure are **NOT** designed as a support aid. Do not place any weight on the towel bar(s).
- b) Do **NOT** lean against or on the enclosure to support your weight.
- c) Do **NOT** leave children unattended in the shower and/or bath enclosure.
- d) Advise users to avoid excessive splashing and putting weight on the enclosure or towel bar

Required Care and Maintenance*

- 1) The silicone compound that has been used to seal the enclosure is critical to the waterproof integrity of the enclosure. Therefore, this silicone seal needs to be checked by a professional for possible re-sealing every 18 months.
- 2) In the event you notice any unexplained water on the outside of the enclosure that reappeared after an initial clean up, immediately contact your builder's customer service representative to inspect the situation.
- 3) Every 6 to 8 weeks the interior of the enclosure should be thoroughly cleaned using products specifically manufactured for cleaning glass and aluminum.
- 4) After each shower or bath, make sure the bathroom has adequate ventilation to reduce moisture in the air that could promote mold and fungus.
- 5) LMI did not install your shower stall or tub. If you note leaks, cracks or separations in the shower stall or tub or tiles, or problems with the plumbing or fixtures, contact your builder **immediately**

MIRRORS

Use Limitations:

1) Mirrors are fragile and prone to cracking and breakage if improperly used. Never lean objects against mirrors. Never attempt to attach fixtures such as cup holders, toothbrush

holders, soap dishes and other accessories to mirrors. Mirrors are not designed to bear weight, no matter how small.

- 2) Do not paint around mirror edges, as it may cause spotting or de-silvering.
- 3) Do not apply caulking or silicone around mirror edges or to the bottom "J" metal, as it may result in spotting or de-silvering.

Required Care and Maintenance*

- 1) Use clean, warm water and a soft cloth. Commercial glass cleaner can be used, but do not use a brand containing ammonia. Do not use industrial strength cleaner.
- 2) Never spray cleaner directly on mirror. Always apply to a clean, soft cloth and then wipe mirror. Do not allow water or cleaner to collect and remain on mirror edges, as this can be harmful to mirrors.
- 3) Do not allow abrasive or detergent cleaners designed for tile, walls or other fixtures to come in contact with mirrors or mirror edges. Certain common chemicals found around the home such as chlorine, alkali, acids (sulfuric in pool cleaners), acetic acid (vinegar) and ammonia can be very harmful to mirrors.
- 4) Ventilate the bathing area when moisture or steam is present.

MIRRORED WARDROBE DOORS (SLIDING MIRRORED, VINYL OR COLONIST WARDROBE DOORS)

Use Limitations:

- 1) Never lean objects against mirrored wardrobe doors. They are not designed to bear weight against them and may crack or break.
- 2) Do not slam doors into wall jambs or doorstops, as this may cause doors to jump off bottom tracks and damage doors and jambs. Do not allow children to slam wardrobe doors.
- 3) The bottom door track should be clear of debris at all times. Failure to do so may result in damage to the rolling wheels, may prevent wheels from rolling or may cause doors to jump off bottom tracks.

Required Care and Maintenance*

- 1) The care and maintenance requirements set forth in numbers 1-4 for mirrors apply to mirrored wardrobes as well.
- 2) Do not allow water to collect and remain on mirror edges or seep into side or top/bottom rails as this may cause warping of doors or de-silvering of mirrors.
- 3) For metal frames (aluminum or steel), wipe down with a mild detergent diluted with water. Do not spray any cleaner directly on the metal.

4) Remove all dust, dirt, carpet fibers or other debris from bottom and top tracks.

CLOSET SHELF SYSTEMS (MANUFACTURED BY CLOSET MAID)

Use Limitations:

- 1) Closet Maid provides specifications and limitations regarding the use of this product, which includes, but is not limited to:
 - a) Do not apply excessive weight or load to the shelves beyond the manufacturers' design parameters,
 - b) Do not remove or relocate braces from original installed position, as this will compromise the strength and integrity of the shelf system.

Required Care and Maintenance*

1) Dust and/or clean using a soft cloth. If cleaning, use only warm water applied to the cloth. Do not use commercial or industrial cleaners as this may lead to delaminating of the product.

*Under California Civil Code sections 907 and 945.5, homeowners are obligated to follow all reasonable maintenance requirements and schedules communicated in writing to the homeowners. A failure by the homeowners to follow these requirements and schedules may lead to the inability of said homeowners to recover damages for claimed construction deficiencies.