



## CARRIER CORPORATION

### **How to Obtain Extended Parts Warranty Coverage (Action required within 90 days of sale closing)**

When you choose innovative Carrier products for your home comfort needs, you don't just get industry leading products—you also get solid warranty coverage to protect your family's investment. Generally, Carrier products properly registered within 90 days come with a 10-year standard parts limited warranty; otherwise 5-years\*. Check the warranty certificates that came with your equipment for specific warranty terms and conditions.

To maximize your system coverage you must properly register your equipment within 90 days. To register visit [www.residential.carrier.com](http://www.residential.carrier.com), choose "product registration" from the left-hand navigation bar and complete all required fields as indicated.

### **Product Registration Notes**

- Product registration must be completed within 90 days of the sale by the original homeowner. Please note that registration cannot be done before the sale closing.
- In some cases the installing dealer may complete registration for the homeowner, resulting in an error message when the homeowner tries to register. If this happens, please call Carrier Customer Relations to confirm your equipment's proper registration.
- Where a product is installed in a newly constructed home, the "Date of Installation" and "Date of Purchase" are the date the homeowner closed on the home from the builder.
- All Carrier system component model and serial numbers must be added to the registration form to receive the available extended coverage.
- The Model and Serial Number can be found the equipment itself. If you have trouble locating this information please contact Carrier Customer Relations representatives for help.

#### **Still having trouble?**

Carrier Customer Relations team members are available to assist you in registering your equipment 8:00 am – 5:00 pm ET Monday – Friday at 1-800-CARRIER.

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\* Except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration, where registration is not required to obtain longer warranty periods.